

Limited Warranty

ALFRESCO Outdoor Kitchens makes every effort to ensure that its products meet the high quality and durability standards that our customers want and need from their outdoor cabinetry. ALFRESCO Outdoor Kitchens warrants to the original purchaser of the cabinetry (the "Customer") that our outdoor cabinetry will be free from defects in manufacturing, workmanship and materials, for as long as the Customer owns and resides in the home in which the cabinetry is installed, subject to the limitations listed below.

- 1. This warranty only covers cabinetry orders submitted to ALFRESCO Outdoor Kitchens on or after Sept 25, 2019.
- 2. Resin material will be warranted for five years from the delivery date to the dealer.
- 3. This warranty registration form must be completely filled out and returned to ALFRESCO Outdoor Kitchens no later than 30 days after delivery of the cabinetry to the Customer.
- 4 . ALFRESCO Outdoor Kitchens must receive payment in full for the cabinetry to which this warranty relates in order for this warranty to be valid and effective.
- 5. The Customer must provide the original sales invoice and the original dated copy of this warranty before any warranty work will be commenced by ALFRESCO Outdoor Kitchens.
- 6. This warranty is not transferable. This warranty may be relied upon only by the original Customer.
- 7. This warranty is for residential use only, no other warranty is applicable to this product.
- 8. This limited warranty does not apply to damage or defects resulting from natural disasters, such as fire, floods, tornadoes, hurricanes, accident, defective or improper installation, improper transportation or delivery, improper storage prior to installation, improper handling, abuse or misuse, use of the cabinetry for purposes other than those specified in our care, use & installation literature, negligence of the deliverer, installer, purchaser or any party other than ALFRESCO Outdoor Kitchens, extremes of temperature and/or humidity, unreasonable wear and tear, vandalism, damage to the finish caused by the use of inappropriate cleaning products or cleaning methods that are not specifically outlined in our care, use & installation literature, or failure to provide reasonable or necessary maintenance.
- 9. This warranty does not cover any damages caused by modification of any cabinet component by the dealer, installer or homeowner. Example: This warranty does not cover cabinet modifications made for grills, or cut outs made on panels, doors, components etc. around building obstructions such as beams, columns etc.
- 10. This warranty does not cover any damage that is caused by improperly installed appliances. PVC and Resin are considered combustible materials.
- 11. This warranty does not cover the natural appearance and characteristics of the cabinetry related to the grain patterns, texture and colour/glazing produced by its resin moulds and/or hand applied finishes.
- 12. This warranty will not cover any bleaching or warping of the glass material (especially Black TEMPERED GLASS) due to direct sunlight or high heat/extreme temperature exposure. All TEMPERED GLASS must be 100% covered before, during and after installation. Before and during installation, a white plastic cover is acceptable. Final installation cover should include bench top.
- 13. This warranty will not cover any bleaching or warping of the TEMPER GLASS material due to direct sunlight or high heat/extreme temperature exposure and/or gravity. All TEMPER GLASS & aluminium components (especially those TEMPER GLASS black on the back) have a tendency to warp if positioned vertically against a wall and/or other structure before and during installation. ALFRESCO Outdoor Kitchens recommends laying these components flat, finish side up before and during installation.
- 14 . Appearance of corrosion, salt/calcium build ups on hinges and drawer tracks is not covered as long as the mechanism is functional.
- 15. Internal hardware accessories not manufactured by ALFRESCO Outdoor Kitchens such as (but not limited to) Drawer Tracks, Hinges, Waste bin mechanisms etc., and fasteners (screws) used to install the hardware are not covered under this warranty; they are covered under their own manufacturer's warranty. The individual manufacturers should be contacted should a warranty issue arise.
- 16. This warranty does not cover any damage caused by the installation of any hardware supplied and installed by the dealer and/or the installer, homeowner, etc.

- 17. ALFRESCO Outdoor Kitchens continuously refines and improves its products. We reserve the right to make changes in the product design, construction, materials and specifications without prior notice.
- 18. This warranty does not cover the cost of installation, removal, re-installation or transportation costs.

NOTE: Excepted Defect means any defect, corrosion, scratches, dents, discolouration, cracks, weathering or other damage or destruction caused by:

- normal wear and tear (reduction in gloss finish, staining or scratching on surfaces over time is considered normal wear and tear);
- spills such as acid, solvents, dyes or other corrosive materials, abrasive chemical cleaners, ink, paint or bodily fluids;
- · damage caused during transit;
- · exposure to radiating heat or to the elements including sunlight, rain, flood, fire and hail;
- grease and fat fires;
- the product being used other than for its intended purpose;
- · cleaning, lack of maintenance, improper installation; and
- intentional, deliberate, malicious, negligent or reckless acts;

and also includes fading of granite, rusting of components and oxidation of Aluminium.

In the event that a defect to which this warranty applies is determined to exist in these component parts, Alfresco Outdoor Kitchen will, at its option, either repair or replace the defective component. If it is necessary for the product to be forwarded to Alfresco Outdoor Kitchen, we shall notify the purchaser or dealer, and shipment to Alfresco Outdoor Kitchen will be at the purchaser's expense. Once Alfresco Outdoor Kitchen receives the product, it will notify the purchaser of its decision regarding warranty coverage. Alfresco Outdoor Kitchen will return all products received, to the purchaser & cover the cost of the return shipment. Alfresco Outdoor Kitchen shall not be liable for loss of time, inconvenience, commercial loss, damages and other losses associated with construction delays or otherwise, or any consequential damages or other losses suffered by the owner in relation to any such defect or Alfresco Outdoor Kitchen's acting in relation to this warranty. No dealer or agent has the authority to alter or amend this warranty or Alfresco Outdoor Kitchen's liability hereunder. No dealer or agent has the authority to perform any corrective work on any cabinetry or components, without expressed written consent from Alfresco Outdoor Kitchen. All claims must be made in writing to the dealer from whom you purchased the cabinetry. If the dealer is not available, then write to Alfresco Outdoor Kitchen at the address noted below

Customer Name:
Dealer Name:
Alfresco Outdoor Kitchen Order Number

Customer's Home Address: